

Gen Experience + knowledge + ^{specific exp + knowl} Either the sluser,

Legal knowledge of frameworks not just
MHA AX.

Negotiation -

Looking @ global ~~the~~ picture. Other agencies
only look at their part.

"like a set of breaks" slowing down
process & having a good look at what's going
on.

We use our past knowl & exp to analyse an
Indiv's situation at a given time.

Exp , ^{shared} knowledge
Alternatives

Person / holistic exp.

↑ Analytical
↑ Risk
↓ Time.